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| main objective… To provide a safe and secure environment for our customers and staff at all times and in line with our ethical vision. key performance indicators…  * Stock Shrinkage * Stocktake * Customer satisfaction | |  | | --- | | RETAIL SECURITY OFFICERTo help PROTECT AND GUARD OUR STAFF AND STOCK |  accountable for…. The post holder will be responsible for maintaining a professional standard of security and assisting the buying team, Stock Controllers and Store Managers across our three stores.  **Main Responsibilities:**   * Patrolling the shop floor and deterring criminal activity * Apprehending shoplifters * Acting as a visual deterrent * Contributing to the safety of customers and colleagues within the working environment * Liaising with the Store Management * Performing compliance checks * Occasional colleague and contractor searches * Completing vulnerability checks on departments in the shop * Ability to work across any of our stores within the Bristol area   **Essential Criteria:**   * Valid SIA licence * Good communication skills * Smart appearance * Good customer service skills * Ability to handle conflict situations in a professional manner * Previous experience of working in a Retail Security Role is an advantage but not essential * Available to work within shop opening times   All successful applicants will be screened in accordance with BS7858 standards so must be able to provide a full 5-year checkable work or back to school history |

