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| main objective…To provide a safe and secure environment for our customers and staff at all times and in line with our ethical vision. key performance indicators… * Stock Shrinkage
* Stocktake
* Customer satisfaction
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| RETAIL SECURITY OFFICERTo help PROTECT AND GUARD OUR STAFF AND STOCK |

accountable for…. The post holder will be responsible for maintaining a professional standard of security and assisting the buying team, Stock Controllers and Store Managers across our three stores.**Main Responsibilities:** * Patrolling the shop floor and deterring criminal activity
* Apprehending shoplifters
* Acting as a visual deterrent
* Contributing to the safety of customers and colleagues within the working environment
* Liaising with the Store Management
* Performing compliance checks
* Occasional colleague and contractor searches
* Completing vulnerability checks on departments in the shop
* Ability to work across any of our stores within the Bristol area

**Essential Criteria:** * Valid SIA licence
* Good communication skills
* Smart appearance
* Good customer service skills
* Ability to handle conflict situations in a professional manner
* Previous experience of working in a Retail Security Role is an advantage but not essential
* Available to work within shop opening times

All successful applicants will be screened in accordance with BS7858 standards so must be able to provide a full 5-year checkable work or back to school history  |

